

# **SOLIDWORKS Subscription Value Added Benefits**

**How to access free SOLIDWORKS Technical Certification  
Exams for customers on Subscription**



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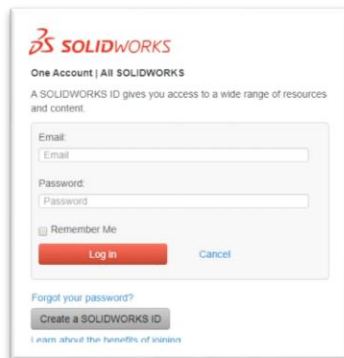
Written by: Mike Puckett  
Last Modified by: Mike Puckett

Purchasing subscription for SOLIDWORKS provides many Value Added Benefits including access to service packs, technical support, and other things. Another Value Added Benefit is access to free certification exams each year.

The redemption process can be completed twice in a calendar year, once in the January 1 through June 30 timeframe, and then again in the July 1 through December 31 timeframe.

When a redemption is completed, the vouchers obtained are valid for 180 days from the date they were obtained. The vouchers are not tied to a specific user so they can be shared with others.

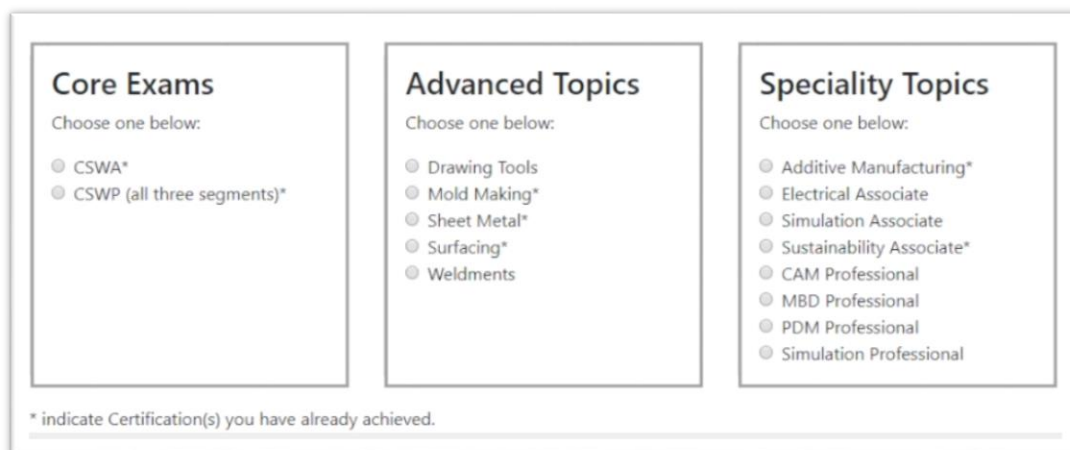
**During the redemption process you will need a SOLIDWORKS ID and a VirtualTester ID.**



Note: SOLIDWORKS ID is the login you use to access such things as the customer portal, forums, knowledgebase articles, and MySOLIDWORKS.com

VirtualTester is the certification testing platform used to deliver 3DEXPERIENCE Certification exams.

The offer for free exams includes the ability to select one exam from each of the three categories shown below:



If you already have a certification as indicated by the \*, you can still obtain vouchers for that exam and pass it along to someone else.

**Please note that you must select one exam from each category the first time you are in this menu. The system will not allow you to return to select additional exams until the half year ends. In the future the system will be modified to allow the ability to select from categories previously unselected.**

### To redeem your exam vouchers, follow these steps:

1. Visit <https://3DEXPERIENCE.VirtualTester.com>
2. Login in to your 3DEXPERIENCE certification account or create a new account using the login button in the upper right corner of the page
3. Click on the redemption tab (\$) found along the left hand navigation pane
4. Follow the prompts that will include logging into your SOLIDWORKS ID until you receive your voucher codes

Please note that you do not need to screen shot or write down your voucher codes. Anytime you revisit the redemption tab (\$) your active vouchers will be listed until they expire.

### To redeem additional vouchers with a different SOLIDWORKS ID on the SAME computer, please follow these additional steps:

1. Visit <https://my.solidworks.com/#General>
2. Click on the Login link on the upper right side of the page
3. You will see the previous SOLIDWORKS ID now already logged in. Click on the SOLIDWORKS ID name on the upper right side and then click **Log out** from the pull-down menu.

**Doing these additional steps will ensure that you are properly logged out of your SOLIDWORKS ID so that you may redeem more vouchers with a different SOLIDWORKS ID.**

### Notes:

- **This process is only for commercial customers on subscription and cannot be used to redeem education certifications. For more information on how to receive free exams for education licenses , please email [solidworks.edu-certs@3ds.com](mailto:solidworks.edu-certs@3ds.com)**
- If you are using a network license set up, then you will be able to complete the redemption process equal to the number of seats of SOLIDWORKS you have on subscription. However, each redemption will need to be completed by a different user with a different SOLIDWORKS ID.
- For more information on SOLIDWORKS Subscription Services, please visit: <https://www.solidworks.com/how-to-buy/subscription-services>
- Network License users are encouraged to manage their connected SOLIDWORKS accounts via the Admin Portal. For more information, please reference this blog post: <https://www.javelin-tech.com/blog/2018/07/solidworks-admin-portal/>
- For information on setting up your SOLIDWORKS ID, please reference this blog post: <https://www.javelin-tech.com/blog/2017/08/create-solidworks-id/>